

Technical Support

MultiAd Services, Inc. offers a collection of fee-based and complimentary technical support options for MultiAd Creator 6.0. In addition to the contracts and paid alternatives, we will continue to provide the following free alternatives once you register your software:

Free 90-day support (available after the initial call)

Free Tech Notes available online

Free e-mail response

Free comprehensive FAQs available online at

<http://www.creatorsoftware.com>

Fee-Based Support

Pay Per Issue:

\$25/issue to be paid in advance by credit card. Upon your call to our Technical Support Hotline (309-690-5849), you will be asked for a valid VISA® or MasterCard® to be recorded in your file.

When you call for support, your concerns and status will be reviewed with you. Upon your approval, all support fees will be charged prior to continuing the call.

Multiple Issue Contract:

Cost: \$199 per copy (all copies must be paid for and registered).

Number of Issues: 10 (no expiration date)

Phone Number: (309) 690-5849

Unlimited Issue Contract:

Cost: \$1,490 for up to 10 copies, \$149 for each additional copy (all copies must be paid for and registered).

Number of Issues per Year: Unlimited

Hours of Operation: 8:00 a.m. – 4:30 p.m. CST, M – F

Phone Number: (309) 690-5849